

**COMMUNITY COLLEGE OF BALTIMORE COUNTY
2016 ACCOUNTABILITY REPORT**

Student Characteristics (not Benchmarked)

These descriptors are not performance indicators subject to improvement by the college, but clarify institutional mission and provide context for interpreting the performance indicators below.

	Fall 2012	Fall 2013	Fall 2014	Fall 2015
A. Credit students enrolled part time	66.8%	67.1%	68.4%	71.2%
B. Credit students with developmental education needs	81.0%	79.0%	75.8%	64.7%
	Spring 2010	Spring 2012	Spring 2014	Spring 2016
C. Credit students who are first-generation college students (neither parent attended college)	31.0%	31.0%	33.7%	28.5%
	FY 2012	FY 2013	FY 2014	FY 2015
D. Annual unduplicated headcount in English for Speakers of Other Languages (ESOL) courses	2,220	2,373	2,528	2,709
	FY 2012	FY 2013	FY 2014	FY 2015
E. Financial aid recipients				
a. Credit students receiving Pell grants	41%	40%	39%	38%
b. Credit students receiving loans, scholarships and/or need-based financial aid	53%	51%	50%	49%
	Fall 2012	Fall 2013	Fall 2014	Fall 2015
F. Students 25 years old or older				
a. Credit students	45.0%	43.0%	42.0%	41.0%
	FY 2012	FY 2013	FY 2014	FY 2015
b. Continuing education students	86.0%	86.0%	87.0%	87.0%
	Spring 2010	Spring 2012	Spring 2014	Spring 2016
G. Credit students employed more than 20 hours per week	57.4%	57.0%	52.0%	53.3%
	Fall 2012	Fall 2013	Fall 2014	Fall 2015
H. Credit student racial/ethnic distribution				
a. Hispanic/Latino	3.9%	4.0%	4.4%	4.6%
b. Black/African-American only	37.7%	37.5%	38.1%	38.5%
c. American Indian or Alaskan native only	0.3%	0.3%	0.4%	0.4%
d. Native Hawaiian or other Pacific Islander only	0.2%	0.2%	0.2%	0.2%
e. Asian only	4.6%	4.9%	5.3%	5.7%
f. White only	46.5%	45.5%	44.0%	42.2%
g. Multiple races	3.0%	3.2%	3.4%	3.6%
h. Foreign/Non-resident alien	3.0%	3.6%	3.7%	4.3%
i. Unknown/Unreported	0.9%	0.8%	0.5%	0.5%
	FY 2012	FY 2013	FY 2014	FY 2015
I. Wage growth of occupational program graduates				
a. Median income one year prior to graduation	\$25,004	\$23,093	\$22,046	\$24,896
b. Median income three years after graduation	\$51,242	\$49,379	\$51,724	\$48,533

Goal 1: Quality and Effectiveness

	Alumni Survey 2005	Alumni Survey 2008	Alumni Survey 2011	Alumni Survey 2014	Benchmark Alumni Survey 2018
1. Graduate satisfaction with educational goal achievement	95.0%	96.2%	98.0%	96.5%	97.0%
	Spring 2009 Cohort	Spring 2011 Cohort	Spring 2013 Cohort	Spring 2015 Cohort	Benchmark Spring 2019 Cohort
2. Non-returning student satisfaction with educational goal achievement	47.0%	65.0%	65.0%	65.8%	70.0%
	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohort	Fall 2014 Cohort	Benchmark Fall 2019 Cohort
3. Fall-to-fall retention					
a. Developmental students	44.7%	47.5%	48.3%	47.3%	55.0%
b. College-ready students	43.7%	43.9%	43.8%	46.0%	50.0%

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	Fall 2008 Cohort	Fall 2009 Cohort	Fall 2010 Cohort	Fall 2011 Cohort	Benchmark Fall 2016 Cohort
4 Developmental completers after four years	41.7%	38.0%	34.0%	36.0%	45.0%
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	Fall 2008 Cohort	Fall 2009 Cohort	Fall 2010 Cohort	Fall 2011 Cohort	Benchmark Fall 2016 Cohort
5 Successful-persister rate after four years					
a. College-ready students	73.0%	70.2%	76.9%	75.8%	80.0%
b. Developmental completers	84.4%	81.8%	80.8%	84.3%	84.0%
c. Developmental non-completers	42.2%	39.4%	36.9%	36.2%	Not Applicable
d. All students in cohort	65.4%	60.7%	60.2%	63.3%	71.0%
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	Fall 2008 Cohort	Fall 2009 Cohort	Fall 2010 Cohort	Fall 2011 Cohort	Benchmark Fall 2016 Cohort
6 Graduation-transfer rate after four years					
a. College-ready students	54.5%	53.2%	61.7%	57.0%	60.0%
b. Developmental completers	50.9%	50.7%	48.7%	50.1%	55.0%
c. Developmental non-completers	27.0%	26.6%	24.1%	23.5%	Not Applicable
d. All students in cohort	41.6%	39.9%	39.6%	40.5%	47.0%
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	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
7 Licensure/certification examination pass rates					
a. Dental Hygiene*					
National Dental Hygiene Exam	100%	100%	100%	100%	Not Applicable
Number of Candidates	25	30	25	25	
Northeast Regional Board Exam	92%	100%	100%	100%	Not Applicable
Number of Candidates	25	30	25	25	
Both NDHE and NRBE Exam	92%	100%	100%	100%	95%
Number of Candidates	25	30	25	25	
b. Emergency Medical Tech - EMT-Basic	96%	85%	48%	56%	90%
Number of Candidates	114	52	44	59	
c. Emergency Medical Tech - EMT -Paramedic	79%	100%	73%	80%	90%
Number of Candidates	14	6	11	10	
d. Massage Therapy	100%	100%	90%	100%	95%
Number of Candidates	16	6	21	11	
e. Medical Laboratory (first class 2010)	100%	100%	94%	95%	90%
Number of Candidates	19	11	17	20	
f. Mortuary Science*					
Science Exam	100%	100%	100%	100%	Not Applicable
Number of Candidates	12	19	13	16	
Arts Exam	100%	95%	100%	100%	Not Applicable
Number of Candidates	13	19	13	14	
Both Science & Arts Exam	100%	95%	100%	100%	95%
Number of Candidates	12	19	13	14	
g. Nursing - Practical	97%	100%	100%	100%	95%
Number of Candidates	34	37	25	30	
h. Nursing (RN)	92%	91%	91%	86%	90%
Number of Candidates	319	254	276	258	
i. Occupational Therapy	76%	90%	83%	81%	90%
Number of Candidates	33	39	36	27	
j. Physician Assistant	93%	91%	100%	100%	95%
Number of Candidates	28	34	33	36	
k. Radiological Technology (Radiography)	96%	95%	96%	96%	95%
Number of Candidates	23	19	28	28	
l. Radiation Therapy Technician	86%	86%	67%	91%	90%
Number of Candidates	7	7	9	11	
m. Respiratory Care Therapist	90%	100%	87%	88%	90%
Number of Candidates	21	18	15	16	
n. Veterinary Technology	100%	82%	85%	67%	90%
Number of Candidates	10	11	13	18	

*Prior to FY2010 Mortuary Science National Exam was one exam comprised of Arts and Science material; as of FY2010 the test is divided into two exams 1)Arts 2)Science; a student must pass both exams to be eligible for licensure; As of FY2012 Dental Hygiene graduates are required to pass two exams to obtain licensure.

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	AY 11-12	AY 12-13	AY 13-14	AY 14-15	Benchmark AY 2019-20
8 Performance at transfer institutions					
a. Cumulative GPA after first year of 2.0 or above	81.0%	82.2%	Not Available	Not Available	83.0%
b. Mean GPA after first year	2.70	2.74	Available	Available	2.75
					Benchmark Alumni Survey 2018
9 Graduate satisfaction with preparation for transfer	Alumni Survey 2005	Alumni Survey 2008	Alumni Survey 2011	Alumni Survey 2014	Alumni Survey 2018
Note: Response categories changed starting in 2008.	72%	77%	77%	73.8%	80.0%
					Benchmark FY 2020
10 Expenditures by function	FY 2012	FY 2013	FY 2014	FY 2015	FY 2020
a. Instruction	51%	51%	51%	52%	52%
b. Academic support	7%	8%	8%	8%	8%
c. Student services	10%	10%	10%	10%	10%
d. Other	32%	31%	31%	31%	30%

Goal 2: Access, Affordability and Completion

	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
11 Annual unduplicated headcount					
a. Total	69,211	66,749	65,837	63,324	63,000
b. Credit students	35,522	34,410	33,064	32,119	32,000
c. Continuing education students	35,399	33,891	34,255	32,629	33,000
					Benchmark Fall 2020
12 Market share of first-time, full-time freshmen	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2020
	42.4%	40.9%	38.0%	37.7%	43.0%
					Benchmark Fall 2020
13 Market share of part-time undergraduates	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2020
	71.1%	68.0%	67.0%	68.9%	73.0%
					Benchmark Fall 2020
14 Market share of recent, college-bound high school graduates	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2020
	54.7%	55.4%	58.2%	52.5%	55.0%
					Benchmark Fall 2020
15 High school student enrollment	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2020
	781	715	931	1,144	1,200
					Benchmark FY 2020
16 Associate degrees and credit certificates awarded	FY 2012	FY 2013	FY 2014	FY 2015	FY 2020
a. Career degrees	979	977	935	941	1,000
b. Transfer degrees	1,153	1,109	1,085	1,259	1,300
c. Certificates	604	606	1,199	1,028	700
d. Total awards	2,736	2,692	3,219	3,228	3,000
					Benchmark FY 2021
17 Tuition and fees as a percent of tuition and fees at Maryland public four-year institutions	FY 2013	FY 2014	FY 2015	FY 2016	FY 2021
Note: The goal of this indicator is for the college's percentage to be at or below the benchmark level.	48.6%	49.2%	49.9%	48.1%	<50%
					Benchmark FY 2020
18 Enrollment in continuing education community service and lifelong learning courses	FY 2012	FY 2013	FY 2014	FY 2015	FY 2020
a. Unduplicated annual headcount	7,769	7,965	7,975	11,008	11,500
b. Annual course enrollments	17,894	17,617	17,459	19,098	19,500

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	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
19 Enrollment in continuing education basic skills and literacy courses					
a. Unduplicated annual headcount	3,961	4,081	4,226	4,796	5,000
b. Annual course enrollments	6,709	6,389	6,837	8,562	8,600

Goal 3: Diversity

	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Benchmark Fall 2020
20 Minority student enrollment compared to service area population					
a. Percent nonwhite credit enrollment	52%	52%	54%	56%	58.0%

	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
b. Percent nonwhite continuing education enrollment	38%	39%	40%	40%	42.0%

	July 2012	July 2013	July 2014	July 2015	Benchmark July 2020
c. Percent nonwhite service area population, 18 or older	35%	36%	37%	38%	Not Applicable

	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Benchmark Fall 2020
21 Percent minorities (nonwhite) of full-time faculty	23.2%	24.1%	26.2%	26.5%	28.0%

	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Benchmark Fall 2020
22 Percent minorities (nonwhite) of full-time administrative and professional staff	31.1%	30.2%	29.8%	31.0%	34.0%

	Fall 2008 Cohort	Fall 2009 Cohort	Fall 2010 Cohort	Fall 2011 Cohort	Benchmark Fall 2016 Cohort
23 Successful-persister rate after four years					
a. Black/African-American only	55.0%	49.5%	48.8%	53.2%	55.0%
b. Asian only	72.8%	77.1%	75.2%	71.3%	77.0%
c. Hispanic/Latino	63.8%	62.2%	61.6%	60.1%	65.0%
Note: Not reported for groups with < 50 students in the cohort for analysis.					

	Fall 2008 Cohort	Fall 2009 Cohort	Fall 2010 Cohort	Fall 2011 Cohort	Benchmark Fall 2016 Cohort
24 Graduation-transfer rate after four years					
a. Black/African-American only	34.6%	32.8%	33.3%	33.4%	38.0%
b. Asian only	54.4%	52.7%	49.7%	42.5%	50.0%
c. Hispanic/Latino	35.1%	37.8%	37.6%	42.8%	46.0%
Note: Not reported for groups with < 50 students in the cohort for analysis.					

	Fall 2011 Cohort	Fall 2012 Cohort	Fall 2013 Cohort	Fall 2014 Cohort	Benchmark Fall 2019 Cohort
25 Fall-to-fall retention					
a. Pell grant recipients	41.8%	45.4%	45.6%	45.1%	53.0%
b. Non-recipients	48.5%	50.1%	52.8%	55.2%	Not Applicable

Goal 4: Innovation

	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
26 Enrollments in online courses					
a. Credit	19,720	19,959	19,209	19,618	20,000
b. Continuing education	3,035	2,511	2,141	2,145	2,300

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Goal 5: Economic Growth and Vitality

	Alumni Survey 2005	Alumni Survey 2008	Alumni Survey 2011	Alumni Survey 2014	Benchmark Alumni Survey 2018
27 Full-time employed career program graduates working in a related field	85%	76%	89%	87.2%	85.0%
	Alumni Survey 2005	Alumni Survey 2008	Alumni Survey 2011	Alumni Survey 2014	Benchmark Alumni Survey 2018
28 Graduate satisfaction with job preparation Note: Response categories changed starting in 2008.	82%	82%	79%	80.9%	85.0%
	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
29 Enrollment in continuing education workforce development courses					
a. Unduplicated annual headcount	21,236	18,881	19,462	17,915	19,000
b. Annual course enrollments	46,172	41,761	40,826	38,118	39,000
	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
30 Enrollment in Continuing Professional Education leading to government or industry-required certification or licensure					
a. Unduplicated annual headcount	6,792	6,449	6,094	5,966	6,000
b. Annual course enrollments	14,000	13,085	11,657	11,756	12,000
	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
31 Number of business organizations provided training and services under contract	136	146	138	147	150
	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
32 Enrollment in contract training courses					
a. Unduplicated annual headcount	21,161	21,839	21,512	21,781	22,000
b. Annual course enrollments	53,418	49,162	46,869	49,339	50,000
	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
33 Employer satisfaction with contract training	98%	96%	99%	94%	98.0%
	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Benchmark Fall 2020
34 STEM programs					
a. Credit enrollment	9,567	9,593	8,893	8,544	9,990
	FY 2012	FY 2013	FY 2014	FY 2015	Benchmark FY 2020
b. Credit awards	860	859	854	816	875